



We go the extra miles

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CRM Database Manager

- **Do you have a strong track record in database management and the delivery of full CRM functionality and results?**
- **Can you work alongside technical and non-technical staff in a jargon free practical way?**
- **Do you want to make a real difference using your technical know-how in an exciting and challenging Christian aviation environment?**

An exciting opportunity has arisen for a **CRM Database Manager** to join **MAF UK** leading on the ongoing implementation, management and development of the CRM in collaboration with key stakeholders and teams (including using Microsoft Dynamics 365).

Reporting to the Head of Fundraising, the CRM Database Manager will be an experienced database manager with proven skills in leading our strategic transformation of the CRM database to enable the optimization of our supporter communications.

Responsible for overseeing the collection, maintenance and analysis of data, seeking out the most efficient and effective methods of recording, organising and implementing data, that fully supports organisational processes and all future innovation strategies and initiatives.

The successful candidate will be an outstanding communicator and influencer, who can translate technical systems requirements into jargon free, implementable solutions and user training that maximises CRM functionality and regulation compliance.

There is an occupational requirement for the job holder of this position to be a committed Christian. Additional information is available on request.

Background: MAF (Mission Aviation Fellowship) is a dynamic Christian aviation charity, operating 130 light aircraft in around 25 developing countries. Soaring over deserts, jungles and mountains, we bring help to some of the most isolated communities on earth. In the UK, MAF is a registered charity funded by voluntary donations which help finance the work of MAF worldwide.

Benefits: The salary for this role full time is £39,500 per annum. Full time - 36 hours per week. MAF UK provides a non-contributory pension scheme for staff of 10% salary on joining. The full-time annual leave entitlement is 22 days per year plus the 8-statutory paid public holidays per year, plus additional paid leave given by MAF UK for the Christmas and New Year office closure.

Location: Folkestone, Kent

How to apply: Go to www.maf-uk.org/uk-jobs for full details.. Application form and CV should be sent to MAF UK HR at hr@maf-uk.org (CV's sent without accompanying application form will not be included in shortlisting).

Closing date: Monday, 25 February 2019

Interview date: Wednesday, 6 March 2019

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